

Reuters: Mental Health Network Misled Policyholders About Provider Options, Lawsuit Claims

In “Mental Health Network Misled Policyholders About Provider Options, Lawsuit Claims” (Reuters, April 28, 2025), Reuters discusses the [class action lawsuit](#) filed against Carelon Behavioral Health accused of misleading beneficiaries seeking mental health services by pushing ghost networks, or inaccurate provider directories. Three plaintiffs are suing the company on behalf of more than 1 million Carelon patients through the Empire Plan in the New York State Health Insurance Program (NYSHIP).

The plaintiffs in this matter are represented by Pollock Cohen LLP partner Steve Cohen and co-counsel, Walden Macht Haran & Williams LLP partner Jake Gardener.

To read the full article, click on the link below.

[Mental Health Network Misled Policyholders About Provider Options, Lawsuit Claims | Reuters](#)